

# Ryan Leung

Product designer with a graphic design background, focused on clear interfaces, thoughtful interaction, and polished visual systems. Blends hands-on Figma experience with years of real-world customer work, turning messy real-world problems into simple, human-centered digital experiences.

## EDUCATION

JUN 2026

**Portland State University**  
*Graphic Design*

President's List x4  
Dean's List x2

## SKILLS

### PRODUCT / UX

User flows, wireframing, basic research and testing, information hierarchy, journey mapping

### UI / VISUAL

Layout, typography, responsive design, component libraries, visual systems, motion/interaction thinking

### TOOLS

Figma, FigJam, Adobe Illustrator, Photoshop, InDesign, basic prototyping and handoff workflows

### COLLABORATION

Cross-functional communication, presenting work, incorporating feedback, documentation

### CORE STRENGTHS

Customer service, time management, adaptability, working in fast-paced environments

## EXPERIENCE

JUL 2025-NOV 2025

### Line Cook

*Matts BBQ Tacos*

- Helped improve service flow during opening months, contributing to a reduction in guest wait times from over an hour to under 15 minutes during peak periods.
- Worked closely with front-of-house and kitchen staff to adjust processes, improve coordination, and reduce order errors.
- Organized station setup and materials to support faster handoff, smoother teamwork, and more consistent execution under pressure.

JAN 2024-JUL 2025

### Barista

*Dutch Bros.*

- Delivered high-volume customer service while keeping communication clear, friendly, and accurate during busy rushes.
- Learned to quickly understand customer needs and explain options clearly, strengthening skills in communication and real-time problem solving.
- Helped maintain an organized, easy-to-navigate workspace that supported efficient service and team coordination.

DEC 2017-NOV 2023

### Kitchen/Service Manager

*Chipotle Mexican Grill*

- Oversaw daily operations and supported team performance in a fast-paced environment with high expectations for consistency and quality.
- Resolved customer issues with professionalism and clear communication, often helping clarify policies and improve the service experience.
- Created simple checklists and training support for new employees, making workflows easier to follow and improving team readiness.

NOV 2016-JUN 2018

### Photographer/Cook/Delivery Driver

*Farm to Fit*

- Produced food photography for newsletters and marketing materials, helping communicate product quality and brand appeal.
- Contributed to visual content and messaging across customer-facing materials.
- Managed delivery timing and logistics reliably, supporting a smooth customer experience from preparation through final handoff..

JUL 2016-JUN 2018

### Portrait Photographer

*Lifetouch*

- Set up and managed equipment for shoots, leading a team to create quality content.
- Successfully collaborated with children aged 3+, showcasing effective communication and interpersonal skills.
- Produced high-quality photographs that exceeded customer expectations.

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